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Dedication ceremony held at new Dickinson Drivers License and Motor Vehicle Offices

The North Dakota Department of Transportation (NDDOT) held a dedication ceremony today, October 12, to celebrate the grand opening of its Dickinson Drivers License and Motor Vehicle Offices in the T-Rex Plaza. Both offices moved from their previous location at the NDDOT Dickinson District Office to better serve the public and adjust to growing demands.

"The NDDOT is continually looking for ways to enhance driver and vehicle services," said NDDOT Director Francis Ziegler. "The increased space at the new T-Rex Plaza location has allowed us to increase the number of service windows available and provide more room in the customer service area. This move also provides the opportunity to expand in the future as the need arises."

The Drivers License Office has already issued 1,765 non-commercial drivers licenses this year compared to 1,036 for all of 2011. Commercial drivers licenses have also increased to 602 so far in 2012 from 323 in 2011. The Motor Vehicle Office processed 40,630 total transactions from January 1, 2012 to September 30, 2012, compared to 35,586 transactions during the same timeframe in 2011.

To address this increased demand, Drivers License customers now have the option to schedule an appointment online to renew their drivers license or schedule a road test. A queue management system kiosk has also been added to alleviate the need to stand in line and helps to improve customer wait time.

The Drivers License Office is open from 8 a.m. to 4:45 p.m. MDT, Monday through Wednesday and Friday. The Motor Vehicle Office is open from 8:30 a.m. to 4:30 p.m. Monday through Friday. Customers should be aware both offices are closed from 12 p.m. to 1 p.m. For more information concerning driver and vehicle services, or to schedule an appointment with the Drivers License Office, go to http://www.dot.nd.gov/public/licensing.htm.

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